

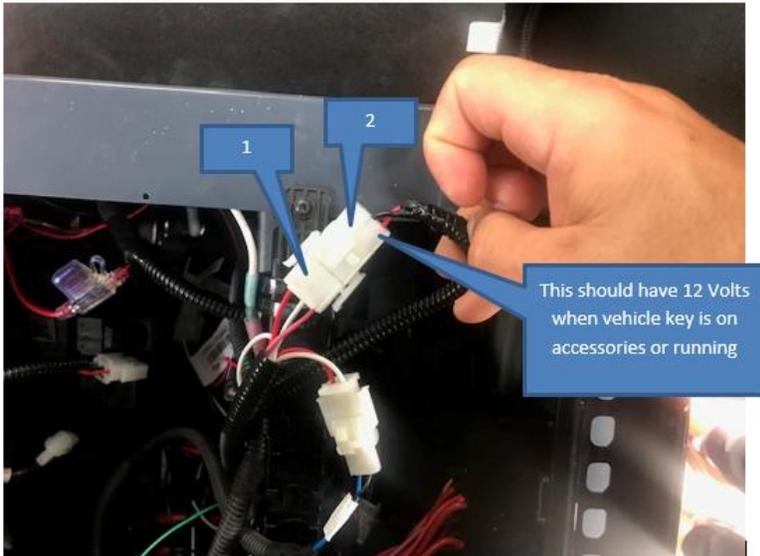
Sprinter Voyager Mirror Monitor VOM74MM Not Working

Under Driver Seat

1. The two white 3 pin connectors have to be plugged together.



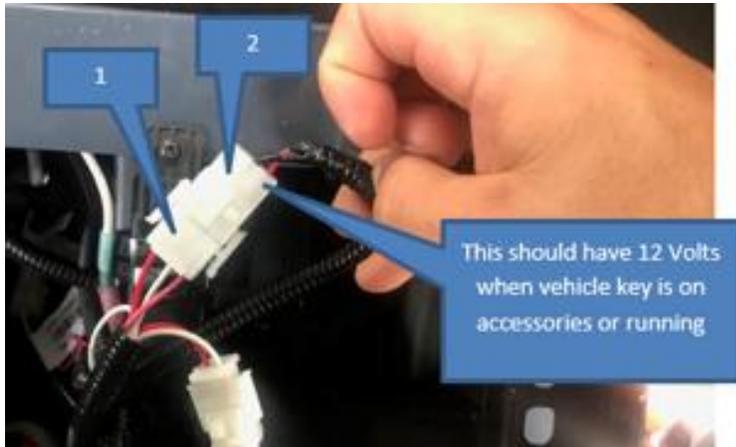
2. These two connectors are shown plugged together.
 - a. Connector "1" has red, white, pink wires (From PSM)
 - b. Connector "2" has red and black wires (powers to monitor)
 - c. NOTE: harness with blue, black, red wires should be out of circuit.



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TROUBLESHOOTING

3. The connections into the PSM must be seated well. PSM harness supplies power to Monitor/Camera system. The UTM harness part number is 1651780 (if the harness label says 16517641 it should have been replaced with 1651780). A couple Sprinters needed this harness re-seated into the PSM.
4. 25 AMP Fuses 14 and 15 must be present and good (located at driver seat fuse block)
5. Must have 12V DC power on Pink and White wires of connector 1 below when the key is on accessory and/or vehicle is running.



6. If 12V DC is at the connector shown in 5 above, then it could be the connection directly to the monitor above the dome light or the monitor could be defective.



NOTE: If the monitor has power, the indicator to the left of the power button should be Blue when powered ON or Red when powered and in standby mode.

7. Last issue could be the PSM has lost its program. This can only be re-programmed by a Mercedes Dealer.

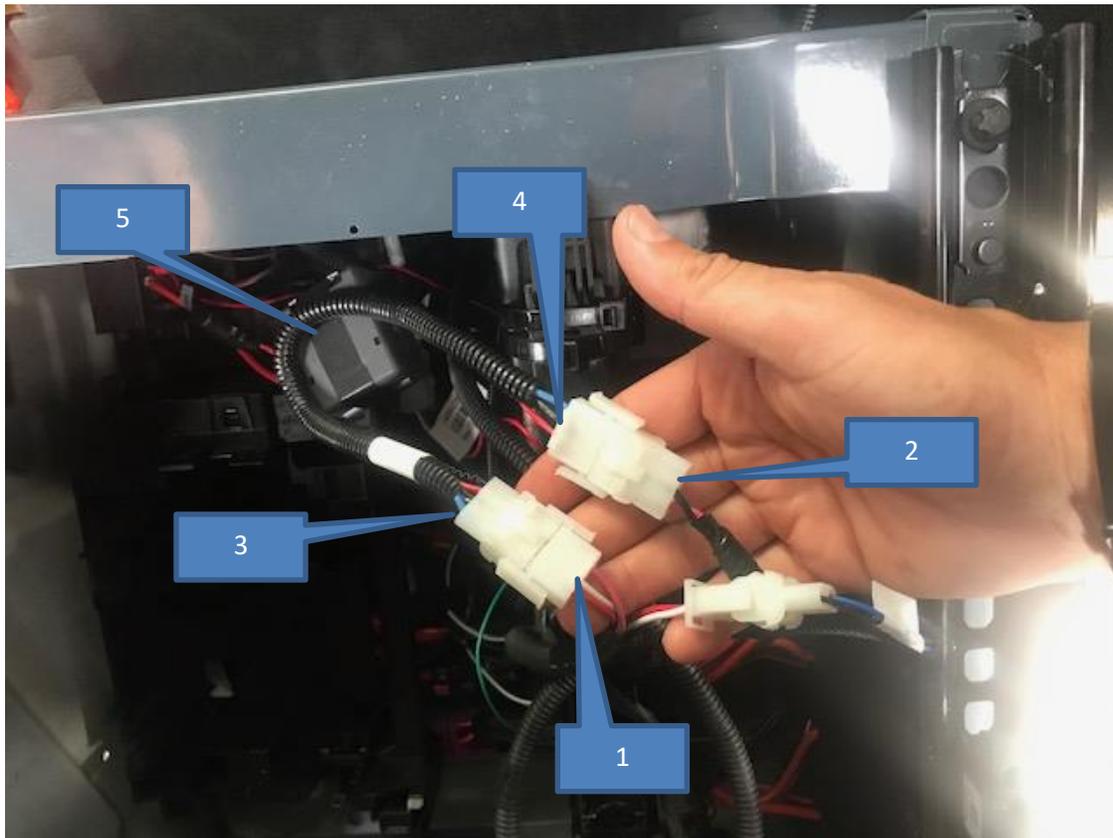
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NOTE: If monitor does not have power up and the indicator light to the left of the power button is blue, then the camera in the rear of the van should be inspected for damage or the connection to the camera in the headliner may need to be reseated

EXTRA NOTES AND PICTURES

Fix Kit in the circuit under the seat



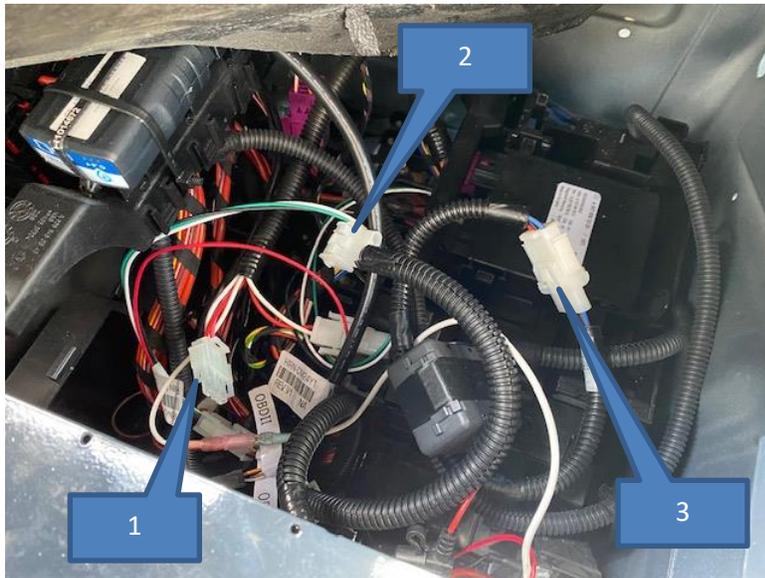
1. Connector from PSM (Power Supply Module)
2. Connector going to the monitor
3. Connector to field fix kit (remove)
4. Connector from Field fix kit (remove)
5. Field Fix Kit Harness black box (part of the harness that should be removed)

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1 and 2 should be plugged together.

3 shown below is the fix kit plugged into itself. This is irrelevant since it is not connected to 1 and 2.



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